

TERMS & CONDITIONS

We understand and agree with the following conditions. Any deposit is an acceptance of these terms & conditions

To ensure that the image of the work we are seen to do is of the highest possible standard (not to mention the condition of our vehicles) it is necessary to stipulate.

MAXIMUM CARRYING CAPACITY

CLK Convertible – 1 to 2 passengers in the rear, 1 passenger in the front

Mercedes Sedans – 1 to 3 passengers in the back, 1 passenger in the front

Mercedes Sprinter Limousine – 1 to 14 passengers in the rear

SEAT BELTS ARE TO BE WORN

NO SMOKING IN VEHICLES

1. We agree to pay the balance due at least two weeks prior to the wedding date or by arrangement for other functions.
2. The booking customer is responsible to ensure all passengers are aware of these conditions, and is also responsible for any damage to exterior, interior and or contents of the vehicle
3. All deposits are non-refundable. We agree that the cancellation of this booking will result in the forfeiture of our security deposit. Your security deposit is your deposit part of the total booking fee (Security deposit will not exceed \$200 per vehicle or min \$300 or 30% for Mercedes Sprinter Limousine)
4. Where the vehicle remains unbooked a fee of up to 75% of original booking fee less deposit may be charged. Weddings may attract full fee subject to date of cancellation.
5. We agree to adhere to our start and finish times and accept that any overtime will be charged for each 15 minutes (or part thereof) That we delay the hire company out side of these times. Along with any work we are unable to attend.
6. Overtime will be charged for each 15 minutes @ \$...../per 15 minutes per vehicle
7. Black Tie Car hire will accept no responsibility for lateness caused by the client
8. Black Tie Car Hire has the right to use any photographs taken on the day for general promotion and display purposes.
9. All deposits are due by specified dates to secure vehicles, unless prior arrangements have been made.
10. Credit card facilities are available for immediate phone bookings to secure vehicles .
11. We reserve the right to substitute any vehicle with an equivalent vehicle or refund (in full) any amount paid if we are unable to provide a booked vehicle due to an emergency or conditions outside of our control.
12. Breakage of glasses will be charged at \$10.00 per glass.
13. Drivers are under strict instruction to stop and not proceed if they believe any person is not in a fit state to travel, (inclusive of unruly behaviour and any mess made). Average cost to sanitise the interior of the vehicles is \$250.00 Depending upon the extent of the problem. Plus any work the vehicle is unable to attend. Costs will be charged to your credit card or cash payment at the end of the hire.
14. All one-hour bookings will allow up to 2 pick up points that are in close proximity and still get you to your destination in time. Be sure to allow enough time for "happy Snaps" at each location. If you wish to allow for a more relaxing time it may pay to book for an extra 30 minutes.
15. If you feel that you may be pushing to be at a destination on time we advise that you book that bit earlier and allow for the extra time
16. Black Tie Car Hire shall not be held responsible to any person or persons, company or syndicate for injuries and are absolved from all liability.

Relax sit back and enjoy the company of your partner or friends whilst your chauffeur drives you in comfort and style to and from your destination with out the worry of having to drive home.